



## QUALITY POLICY STATEMENT

Duke Defence (Pty) Ltd is committed to manufacturing and supplying high-quality non-lethal weapons to governmental and international organisations and national public sectors, while ensuring customer satisfaction, regulatory compliance, and continual improvement. Our quality policy is guided by the following principles:

**1. Alignment with Organisational Purpose and Strategic Direction:**

- We strive to be a trusted provider of non-lethal weapons, ensuring reliability, effectiveness, and safety in our products.
- Our operations are aligned with customer needs, regulatory requirements, and industry advancements to maintain market leadership.

**2. Framework for Quality Objectives:**

- Establishing measurable and monitored quality objectives that drive operational excellence and enhance customer satisfaction.
- Ensuring consistent quality in design, manufacturing, and distribution processes.
- Continuously improving product performance through innovation and technological advancements.

**3. Commitment to Satisfying Applicable Requirements:**

- Adhering to all applicable statutory, regulatory, and customer requirements related to product quality and safety.
- Ensuring compliance with ISO 9001:2015 standards and best industry practices.

**4. Commitment to Continual Improvement of the Quality Management System:**

- Regularly reviewing and improving the effectiveness of our quality management system (QMS).
- Encouraging employee engagement and competence development to foster a quality-driven culture.
- Utilising data-driven decision-making and risk-based thinking to enhance our processes and products.

This policy is communicated, understood, and applied within our organisation and is reviewed periodically to ensure its continued relevance.

Signed: \_\_\_\_\_

A handwritten signature in black ink, appearing to be "R Taljaard", written over a horizontal line.

Richter Taljaard  
CEO – Duke Defence (Pty)Ltd

Date: 2025-04-07

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